

Frequently Asked Questions

1. Is the one day class good in the State of North Carolina?

Yes, it meets all the requirements by the State of North Carolina. Wake County has a stricter policy regarding pool operators than the rest of the state. If you operate a pool in Wake County you must successfully take the two day course and a separate Wake County exam.

2. If I were planning to work in another state which course would you recommend?

I would recommend the two day National Swimming Pool Foundation CPO course. It is the most widely used and respected course in the country. I personally would recommend the two day course for everyone that working in aquatics is a major part of their job.

3. If I take the two day class do I have to take the dates of the course together?

No, if it better fits your schedule you can day one of course and then take day two of the course at another date.

4. Can I pay for the course using a credit card?

Yes, we take Visa or Mastercard.

5. We I receive documentation to give the health department right after my class?

Yes, you will receive documentation at the end of the first day so that you can give it to the health department immediately.

6. How can I get directions to the course?

I will email you the directions or you should be able to get them off the website at www.thepoolprofessor.com

7. Let's say I have a question that I want to ask you about my pool, what should I do?

I will more than happy to help answer any question I can either via email support@thepoolprofessor.com or phone at 704-502-0142.

8. Is there a fee for your consultation?

Generally I am more than happy to help as best I can. If it involves travel and onsite work we can talk about that as we proceed.

9. Tell me about the Renewal Special?

Save money, time and travel by renewing your State of North Carolina Pool Operator Training with the Pool Professor. Here is how it works:

- 1. You must have already successfully taken a pool operator course and can provide a photocopy of such training.**
- 2. You will be mailed reference materials and a take home exam to be completed and mailed back in for grading.**
- 3. Upon achieving a passing grade you will receive renewal documentation for renewal for another 5 year period of time. This will include a wallet sized card, documentation of training, and wall certificate. The fee is \$100.00.**
- 4. You get two chances on the exam – after that you need to attend a one-day class nearest you at no extra charge.**